



Please take time to read our terms and conditions before purchasing your tickets.

o What these terms & conditions cover.

These are the terms and conditions on which we supply the ticket entry for the tethered hot air balloon ride.

The tickets purchased provide the opportunity for you to book hot air balloon flight attempts (Flights) with our chosen hot air balloon supplier.

o Hot air ballooning is very weather dependent. By purchasing tickets you accept that flights are subject to change, cancellation and postponement on short or no notice. Meeting times for flights can vary according to weather and operational conditions as required. Please ensure you leave enough time to be able to get to the flight site, situated at the meadow down past the Gothic temple (we ask that you are within the area half an hour before your flight)

In some cases flights may need to be refunded. If the hot air balloon is to be rescheduled for an alternative date, this will be offered to you for rebooking.

▪ Postponement By Us/The Weather.

o We do not accept liability for any damages, costs, or expenses, consequential or otherwise that may be incurred for any changes, cancellations or postponements to any flights.

▪ Health & Safety and Pilot Rules.

o It is your responsibility to ensure that you and your party are fit to fly, as the pilot is not qualified to express a medical opinion. You or someone in your booking must not fly if suffering from any serious medical condition, or have recently undergone surgery, unless a doctor's certificate confirming fitness to fly can be shown on arrival.



You or anyone in your booking must not fly if pregnant or under the influence of drugs or alcohol.

- o Our paramount consideration is for your safety and the safety of other passengers participating in the flight.

All passengers must obey all requests and instructions issued by the pilot and ground crew, or any of our representatives and staff members, and take care to abide by all safety instructions given.

The pilot has complete discretion as to whether to allow a passenger to take part in the flight, and will refuse to allow a passenger to do so if in his/her opinion they would be a danger to the aircraft, other passengers, yourself.

- o The pilot has the ultimate responsibility for deciding the duration and conduct of any flight.
- o You and your passengers should wear appropriate clothing such as sensible walking shoes, long trousers, long sleeves and a hat may be required.
- o We will only fly children over the age of 5 years. A child under the age of 16 years will only be flown if accompanied by a responsible adult appointed by the parent(s) or guardian.