

## **Important information about your booking**

- Please park in the Visitor Car Park (closest sat nav reference KT11 1BE).
- Please remember to bring a facemask with you and wear one whilst indoors at Painshill.
- Please do not attend the workshop if you are experiencing symptoms of Covid-19 or believe you have been exposed to the virus.
- Members must display their membership card on arrival or the full ticket price will apply.
- Please note: food and drink is not included, you can purchase food and drink from our tea room or bring lunch with you. Food and drink that has not been purchased on site cannot be consumed in our tea room.
- This workshop is suitable for those aged 16 and over.
- We do not accept dogs other than assistance dogs on this workshop.
- We do not offer refunds, cancellations or amendments to tickets.
- A full refund will only be given in the event of Painshill deciding to cancel the event due to severe weather conditions, insufficient numbers or other unforeseen circumstances. In the event of extreme weather conditions, please check our website to avoid disappointment.
- Painshill reserves the right to make changes to an event without prior notice.
- Painshill reserves the right to cancel this event.
- Painshill accepts no liability if a customer is unable to attend an event due to adverse weather conditions or any travel disruption.
- Please be aware Painshill cannot be held responsible for any additional expenses you may incur.