<u>Job Role</u>: Food and Beverage Supervisor <u>Line Manager</u>: Food and Beverage Manager <u>Department</u>: Commercial Operations

Full-Time Position Salary 18,500

Hours per Week. 37.5

Painshill Park Trust is in its next stage of evolution and we are looking to recruit within our very busy tea room set in the picturesque grounds of our 18th Century Landscape Garden

Within this role the post holder will be required to take an on-going role actively supporting the back of house requirements within the tea room needing to be supportive and flexible when required.

The applicant must be confident and self-motivated with the ability to work on their own or as part of a team. The role would suit somebody who is passionate about hospitality and providing a 5 star customer service. Please note, regular weekend working is required for this position.

Overview of responsibilities (But not limited to)

- Assist with managing the service levels of the front of house team and delegating as required
- Possess great oral and written communication skills
- Strong knowledge of food safety standards
- Responsible for the tea room assistants working in the correct and appropriate clothing at all time in a front of house position
- Assist the Food and Beverage Manager in maintaining current stock levels and ordering as required within budget
- Strong motivation skills , energetic and a desire to be the best
- Maintaining records of temperatures and daily logs
- Assist the Food and Beverage Manager in maintaining a high standard of cleanliness in all areas of the store room and front of house areas (including the outside area)
- Assist with the training and development of the front of house tea room staff as required
- Monitoring the quality of the produce and the service provided, including checking deliveries for quality and correctness
- Deputising for the Food and Beverage Manager when required
- Reporting any staffing issues to the Food and Beverage Manager
- Overseeing the delivery of catering for events in association with the Chef De Partie in the absence of the Tea Room Manager

Please note due to the location of Painshill, own transport is highly recommended.